

Community Lifestyle Manager (Chestnut Hill, MA)

Work for an award winning company where you will have the training you need to add to your skill set, the schedule you want to maintain a great work-life balance, and the pay and benefits you deserve. Learn new skills and make a positive impact on people's lives every day.

Chestnut Hill Realty has an exciting opportunity for a Community Lifestyle Manager to join the team at our Chestnut Hill location. This is your chance to build a sense of community by managing a team that develops and offers programs that engage residents. Helping to provide day to day management of the community center and concierge staff to achieve community goals surrounding resident retention.

As a Community Lifestyle Manager, you will:

- Manage concierge staff and oversee concierge procedures and ensure standards are met
- Ensure all amenities are in tour condition and prepared for resident use
- Utilize amenity space to develop and execute events, services and programs
- Compile and maintain detail information on local services that may be of interest to residents
- Establish and maintain positive relationships with local businesses
- Create and market events and ensure programs and initiatives are offered for the property and its residents
- Create and produce newsletters, flyers and postings on social media platforms

Some of the benefits to you:

- Attractive total compensation package
- Excellent benefits package including: medical, dental, vision, 401(k), 2 weeks of vacation, your birthday off
- Chestnut Hill Realty apartment discount
- Great work-life balance
- Opportunities for professional development and career growth
- Opportunities for recognition and personal development
- Strong promote-from-within company culture
- Positive work environment

Are you the right person for the job?

- Minimum of one (1) years' experience in managing administrative or customer service-based roles
- Minimum of one (1) years' experience in management of planning and executing events
- Minimum of one (1) years' supervisory experience
- Proficiency in Microsoft Office Suite including Word, Excel & Outlook
- Strong written and verbal communication skills
- Positive attitude, strong work ethic and ability to lead and motivate others
- Must possess professional written and verbal communication skills

If you are self-motivated, have customer service experience and/or event management experience and are excited about making our residents happy, we want to hear from you!

All job offers contingent upon satisfactory background check





